Managed IT Support

Reliable, secure and efficient IT support for your organisation.

inTEC ASSIST

What is *inTEC ASSIST?*

inTEC ASSIST delivers IT support that's comprehensive, affordable and flexible, tailored to your organisation's needs.

- **Comprehensive**
  From proactive monitoring to strategic advice, we cover all aspects of IT.

- **Affordable**
  Competitive pricing makes quality support accessible for all.

- **Flexible**
  Choose the level of support you need, from full management to extra help for in-house teams.

What are the benefits of *inTEC ASSIST?*

Seamless support
Remote Helpdesk plus onsite assistance when needed.

Specialist expertise
Tap into experts across cyber security and AI.

Strategic alignment
IT strategy tailored to your business goals.

Always-on monitoring
24/7/365 proactive system oversight.

Thorough onboarding
Assess needs, review networks, and identify security gaps.

Ongoing reviews
Regular reviews to ensure continual improvement.

Why choose inTEC for your *IT Support?*

Decades of experience and all the major accreditations

SOPHOS • vodafone business • securly • G mimecast

Microsoft Azure • datto A Kaseya COMPANY • Microsoft Solutions Partner Modern Work

Microsoft CERTIFIED AZURE SOLUTIONS ARCHITECT EXPERT • Microsoft 365 CERTIFIED FUNDAMENTALS • Microsoft CERTIFIED AZURE ADMINISTRATOR ASSOCIATE • Microsoft 365 CERTIFIED SECURITY ADMINISTRATOR ASSOCIATE • Microsoft 365 CERTIFIED ENTERPRISE ADMINISTRATOR EXPERT

Apple • Kaseya • DELL EMC AUTHORIZED PARTNER • U • RUCKUS NETWORKS • hp Business Partner

CYBER ESSENTIALS CERTIFIED • CYBER ESSENTIALS CERTIFIED PLUS • QUALITY PRINCIPLES CERTIFIED • IASME CYBER ASSURANCE CERTIFIED LEVEL ONE • AUDITED IASME CYBER ASSURANCE CERTIFIED LEVEL TWO • QUALITY PRINCIPLES CERTIFIED • GDPR • CERTIFICATION BODY CYBER ESSENTIALS • CERTIFICATION BODY CYBER ESSENTIALS PLUS • CERTIFICATION BODY IASME CYBER ASSURANCE

Let's talk...

inTEC brings proven expertise, backed by industry-leading accreditations.
Our *inASSIST* solutions deliver reliable, effective support tailored to your organisation.
Speak to your inTEC Account Manager to get started.

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for your organisation.**

inTEC ASSIST

Why choose inTEC for your *IT Support?*

The inTEC Advantage

HOW THE INDUSTRY USED TO BE	TYPICAL MANAGED SERVICES PROVIDERS	THE inTEC ADVANTAGE
→ Break/fix services & ad-hoc advice	→ Fixed priced support/per usersupport → Centralised managed services → Professional services	✓ Team skills & productivity development ✓ Technology alignment & standards ✓ vCTO & Technology Roadmap

A unique managed support, skills & VCIO service

PHASE 1	PHASE 2	PHASE 3
→ Detailed technology review & audit and gap analysis reporting	→ Board level engagement, business goal review, technology roadmap → Helpdesk & managed services go-live → Strategic project engagement and rollout. Building alignment, security & productivity	✓ Quarterly Business Review, appraise progress, review updated gap analysis & update roadmap ✓ Strategic project engagement and rollout. Building alignment, security & productivity

Your options

Let's create the perfect solution for you

OFFERING	BASIC £1.00/mo/device	AVAILABLE BOLT-ONS
Core Managed Service	£31.00 p/user inc inTRUST Basic	✓ Infrastructure Support
inTRUST upgrades	Standard +£2/Premium +£6.50	✓ 365 Tenant Support (inFORCER) inFILTRATE Pen Testing
Server support	£100.00 p/server	✓ Server Support
Azure support	£250.00 p/ subscription	✓ inTRUST Standard/Premium
365 Tenant support	£50.00 p/ tenant	✓ inSIGHT Phishing Simulation
Infrastructure support	£5 WAP / £10 Switch / £10 FW	✓ Cloud Backup
Out-Of-Hours support	POA – 24/7/365	✓ inCONTROL Web Filtering
Cloud Backup	£50 p/ TB plus £10 per server. Storage - £50 p/ TB (1000Gb). 365 Mailbox - £2. Sharepoint - £2 p/ site. VM - £10 + storage (@ £50 p/ TB)	✓ Dedicated on-site days
Dedicated	L1 £650 Onsite / L2 £850 Senior Onsite / L3 £1200 Consultant / L4 £1600 Senior Consultant	